

**SANTA CLAUS**  
North Pole, H0H 0H0, Canada



**GLOBAL GIFT GIVER**

Respected, deadline-driven professional with a global perspective, renowned for infinite generosity. Project and solutions-oriented, patient and tolerant listener, gains the trust and respect of countless stakeholders located across 24 time zones. Child-friendly and considerate, exudes energy and confidence, extends a warm welcome to persons of all faiths and nationalities. Multi-tasker, excellent time management skills, strives for operational excellence in a fast-paced environment. Brand conscious, constantly sees red and white, devises and executes creative marketing strategies to deliver dreams. **Core strengths include:**

* Distribution & Supply Chain Management	* Production Management
* Operations	* Flight Manoeuvres
* Reindeer Fleet Care & Control	* Customer Service
* Santa Curriculum Development	* Conflict Resolution
* Personal Branding	* Project Management

**PROFESSIONAL EXPERIENCE**

Santaland, North Pole, Canada

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**SANTA**

**January:**

- \* Encourage team of elves and reindeer to obtain rest and relaxation to recuperate from busy season.
- \* Patiently and methodically work through a high volume of complaints from a diverse clientele, to amicably resolve their concerns.

**February:**

- \* Facilitate production scheduling meeting, interact with cross-functional personnel located at geographically disparate locations across the world to conceive and design new toys and gift ideas.
- \* Analyze and tabulate budgets, allocate costs to each Production Manager.

**March:**

- \* Attend numerous interactive presentations provided by Production Managers on implementing new designs and make recommendations for changes according to the forecasted buying trends.
- \* Interact with the Purchasing Manager to ensure production inventory is ordered and contracts signed with vendors across the world.
- \* Conduct detailed inspection of the assembly lines with maintenance and cleaning staff, assuring equipment ready for production.

**April:**

- \* Oversee the start-up of production, implement initiatives to optimize time efficiency in preparation for shift increases forecasted for late summer.
- \* Instrumental in maintaining staff focus and morale, introduce incentive programs, regular breaks and pizza nights.
- \* Manage the elves responsible for exercising the reindeer and sleigh maintenance flight manoeuvres.
- \* Perform sleigh safety assessments, test for perfect weight and balance distribution.

**May:**

- \* Perform inventory control in partnership with the Purchasing and Warehouse Managers.
- \* Source, interview and recruit additional elves, customer service representatives and production staff in preparation for full continental shift production.

**June:**

- \* Launch the 24 hour Customer Service Centre tasked with taking orders from parents based on their naughty and nice lists for children across the world.
- \* Boost production schedule, add staff to lines as orders arrive from the Customer Service Centre.
- \* Work with equipment engineers to troubleshoot production machinery for optimal performance.

**July:**

- \* Introduce incentive-based programs and additional pizza nights to encourage all staff to perform and deliver.
- \* Scrutinize underperforming staff in a non-unionized environment and take appropriate disciplinary action or terminate contract.
- \* Chair weekly department head meetings to keep abreast of production commitments and dispatch technicians to respond to operational, logistical and manufacturing problems.

**August:**

- \* Take a short hiatus with Mrs. Claus for rest and relaxation, provide each department a one-week rotational respite to reenergize.
- \* Assign duties to Equipment Engineers and maintenance staff to prepare the equipment for full 24 hour, 7 day production schedule.

**September:**

- \* Direct the International Team of Delivery Specialists to compile the naughty and nice list deliveries utilizing MS Excel to calculate the best routes for 1 billion home visits from New Zealand to Alaska in a 24 hour period.
- \* Purchase and consume large quantities of starchy food, muffins, cookies and hot chocolate to achieve the personal 'plump' brand.

**October:**

- \* Supervise the team of elves charged with packing a high-volume of multi-sized parcels and store according to delivery schedule.
- \* Hire a vocal coach to enhance the "ho-ho-ho" belly laugh and visit Santa tailor for bespoke suit and boots.

**November:**

- \* Attend shopping malls across the world to open Santa Lands, Santa Castles and Santa Villages, interact with multi-cultural children to share stories and discover their gift wishes and bring laughter and joy to the young and old alike.

**December:**

- \* Direct the pre-flight planning, perform final examination of sleigh and reindeer, file flight plans with aviation regulatory authorities across the world for air travel clearance.
- \* Monitor the Delivery Specialists responsible for loading millions of packages onto the sleigh for delivery flight.
- \* Feed, tackle and prepare reindeer and elves for long work day.
- \* Launch fully loaded sleigh pulled by 9 reindeer led by 'Rudolph' onto a 24 hour global journey delivering packages to an excited clientele and receive cookies and milk in exchange.
- \* Arrive back at the North Pole, unshackle reindeer and REST! HO-HO-HO!